

GENERAL CONDITIONS

VANITY LUGAGGE

VANITY
LUGGAGE

PROHIBITIONS

Any delivery of luggage whose contents is contrary to law, morality, consuetude or whose transport is illegal under current legislation shall be prohibited and VANITY WELCOME completely exonerated from any liability resulting from any breach of this prohibition by the CLIENT.

It is expressly prohibited any transported luggage containing jewellery, precious metals or stones nor any object containing those; as well as bank bills or documents to the bearer, cash, lottery or similar, fragile objects, radioactive materials, explosives, weapons, drugs or illegal narcotics, and in general, any dangerous goods.

No luggage delivery that is not properly closed or cannot be sealed by safety flanges shall be permitted. The delivery of handle carry plastic bags, or similar, will not be admitted.

RESPONSIBILITY

The liability for damage, loss, misplacement, damage, theft, robbery suffered by the luggage and/or its contents is limited under the terms provided in the Law 15/2009 of land transport of goods contract and further applicable shipment laws. However, VANITY WELCOME, through its insurer, provides supplemental coverage in case of deterioration, loss, misplacement, damage, theft, robbery suffered by the baggage and/or its contents, up to a maximum amount of €3,000.- [THREE THOUSAND EUROS] per package. In order to be applicable to the hedge the client must justify the actual value of the luggage and/or its contents.

- Claims will be processed by one per package and its settlement shall be deemed final against all losses and damages incurred in connection therewith.
- In case of delay in delivery of luggage for reasons attributable to VANITY WELCOME implying the impossibility of being shipped on time in the corresponding transport to their destination, VANITY WELCOME shall send the luggage by urgent courier to the site indicated by the customer.
- The company will not be compelled to respond to a delay in the planned delivery if caused by extraordinary weather conditions, roadblocks, strikes, and in general, in situations of force majeure. However, VANITY WELCOME shall send the luggage by urgent courier to the site indicated by the customer.
- Claims management with VANITY WELCOME and/or the insurance company, have a period of 20 working days as from the date of the incidence issue.

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DELIVERIES

The luggage shall be delivered to the customer at the airport, at the site indicated by VANITY WELCOME.

In those cases where it is impossible to make the delivery at the place initially indicated because of the absence of the receiver, VANITY WELCOME will contact the customer to settle a new delivery.

Facing the impossibility to contact THE CUSTOMER, the luggage will be returned to VANITY WELCOME facilities. The CUSTOMER will not be entitled to a refund. All possible expenses induced will be borne by THE CUSTOMER; including the return to origin, the deposit and subsequent deliveries.

The handwritten or digitized signature of the CUSTOMER, as well as its reproduction, will be sufficient proof of delivery and the parties acknowledge to this signature is identical value to that of a traditional signature on paper.

It shall be understood as abandoned luggage if within three months from the date of the first attempt of delivery to the customer, VANITY WELCOME has not received any instructions.

In this case, VANITY WELCOME may proceed with the sale of the contents, using the proceeds of the sale to cover the cost of transportation and storage that may have been generated so far. If the value of the luggage and its contents were negligible, VANITY WELCOME can destroy them and claim against the customer the full amount of costs generated by the transport and storage.

ACCEPTANCE OF TERMS AND CONDITIONS

By signing the luggage delivery order to VANITY WELCOME, It shall be understood that the CUSTOMER agrees and accepts these "terms and conditions".

VANITY WELCOME reserves the right to refuse or, once initiated, suspend the luggage transportation in cases of breach by the CUSTOMER of the provisions of these terms and conditions.

GOVERNING LAW AND JURISDICTION

To the transportation service contracted it will be applicable the provisions of the Law 15/2009 of the land transport of goods, the general terms and conditions issued by the Ministry of Development and further applicable legal provisions at all times. For any legal issues that might arise in the application or interpretation of these conditions, both parties will submit to the Courts of Palma de Mallorca, with express waiver of any privilege that both parts may apply.